

Process certificate K-106272-3



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Valid until indefinite
Page 1 of 2

Remote Access for Remote Service Provider

Statement by Kiwa

Kiwa states with this product certificate, that is issued in accordance with the Kiwa Regulations for Certification, that there is legitimate confidence that the service provided by

IG Telekommunikation und Sicherheit

meets the requirements of the Kiwa certification scheme K21048/02 dated.
September 9th, 2020 Secure Remote Access for Remote Services.

Kiwa Nederland B.V. gives the certification trademark in license to IG Telekommunikation und Sicherheit for the service performed under certificate.

Signature

Wim van Loon
Managing Director Nederland

This certificate remains the property of Kiwa. Publication of this certificate is allowed.
Advice: consult www.kiwa.com in order to ensure that this certificate is still valid.

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Network
Network in accordance with
certification scheme K21030

Technical Approval

General specification of the process

This certificate confirms that the process, including its enabling chain of entities, complies with the requirements of the certification scheme K21048 'Secure Remote Access for Remote Services'.

These requirements cover general safety and security provisions, as well as relevant requirements for interconnections between entities and access mechanisms. They also address the associated mobile application, supported development and functional components, configuration and change management, uptime and availability, and business continuity. In addition, they include requirements related to authenticity, accountability, time constraints, and the manufacturer's processes and quality management system.

Process specification and demarcation

Infrastructure is / are:

1. alarmVPN is exclusively used for fire detection systems (FDS) and intrusion and hold-up alarm systems (IHAS). alarmVPN is a product/service that enables installers to establish secure remote connection and access to the systems. This network is certified by Kiwa according to scheme K21030 (EN 50136-1/A1);
2. Within the AIN platform, alarmOBSERVER and alarmPLUS are implemented as functional services. The alarmOBSERVER functions as an automated Monitoring Centre for the Alarm Transmission Service Provider and provides direct communication with the end user of the Supervised Premises Transceiver (SPT), as well as alarm transmission and fault warning routing equipment for fire detection and alarm systems (EN 54-21) and security systems (EN 50136-2). It also enables direct updates of contact persons at the customer side of the Alarm Transmission System (ATS). While alarmPLUS is used for the distribution of alarm and fault notifications to designated recipients.
3. TecTool: TUS provides the TUS TecTool, a web based application used by technicians for migration, maintenance, and testing activities on alarm transmission connections.

Application and use

Alarm transmission systems shall be used in conjunction with fire detection systems in accordance with EN 54-1 and for intrusion and hold-up alarm systems in accordance with EN 50131-7, to ensure the life safety and/or security levels defined in the basic design of these systems are achieved.

Marking for this process



RECOMMENDATIONS FOR CUSTOMERS

Check at the time of delivery whether:

- the supplier has delivered in accordance with the agreement;
- the mark and the marking method are correct;
- the products show no visible defects as a result of transport etc.

If you should reject a product based on the above, please contact:

- Telekommunikation und Sicherheit B.V.
and, if necessary,
- Kiwa Nederland B.V.

Consult the supplier's processing guidelines for the proper methods.